

CRITICAL INCIDENT STRESS MANAGEMENT



COURSE SUMMARY - REFRESHER TRAINING

GATE's CISM refresher training course is part of our program to support Air Navigation Service Providers in their initiative to implement a CISM program and comply with Commission Regulation (EU) 2017/373.

Six to nine months after completing GATE's Initial CISM training course, a 2-day refresher and follow-up course is recommended to complement the knowledge and skills of CISM peers.

The course focusses on reviewing the implementation and experiences with CISM to identify any amendments that may be needed. It also deepens and widens the portfolio of intervention strategies with a focus on group interventions, so that participants have a good level of strategies following the initial and follow up training.

The CISM intervention strategies are simulated in exercises where participants will gain the desired experiences.

PREREQUISITES

- Good communication and listening skills
- A good command of written and oral English

COURSE CONTENT

- Refresh of CISM knowledge and skills learnt at the Initial CISM training course
- Review of experiences gathered during the implementation of the CISM program
- Review of experiences as CISM peer
- Theoretical topics on group intervention strategies
- Exercises with a focus on group intervention strategies



Course Duration
2 DAYS



Group Size
6 - 12



Course Dates
CALL FOR DETAILS

Who should attend the course?

Our Critical Incident Stress Management (CISM) refresher training course is designed for any CISM peers or participants who have completed our Initial CISM training course.



For more information about this or any other course please contact:

info@gate.aero